



Care Staff Essential Training Levels Matrix 2024

JOB ROLE	JOB ROLE - QCF HEALTH & SOCIAL CARE (STANDARD)				QCF (CARE) MANAGEMENT (FRAMEWORK)				MANAGEMENT TRAINING
	Care Certificate	L2 (Standard) Adult Care Worker	L3 (Standard) Lead Adult Care Worker - £3k Healthcare Support Worker (must be in a supervisory role)	L5 Coaching Professional	L3 Aspire to lead - Team Leading/ Management with a Care pathway (standard)	L5 Coaching Professional	L5 Operational Management (standard)	L5 Operations Manager in Adult Care	1 Day
Registered Managers	Essential		Desirable	Desirable				Essential	
Service Managers	Essential		Desirable	Desirable				Essential	
Home Managers	Essential		Desirable	Desirable	Essential	Desirable	Desirable	Essential	
Activity Managers Locality Managers	Essential		Desirable	Desirable		Desirable	Essential		
Senior Support Workers	Essential		Essential	Desirable		Desirable			Essential
Activity Leaders Deputy Locality Managers	Essential		Desirable	Desirable	Essential	Essential			Essential
Support Workers	Essential	Desirable							